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Admin Training for CardiacCare

Interface Status

The Interface Status tells you if you are accepting messages or if your interface is down. It also shows the interfaces you have up and running.

The screenshot shows the CardiacCare™ Admin interface. At the top, there's a search bar with 'Search Patients' and a 'go' button, along with a '+ New Patient' button. Below this is the 'Patient Search' section with various filters like 'Patient Name', 'Patient Type', 'Data Form', and 'Facility'. The main area displays a table of 'Showing Recently Viewed Patients' with columns for Last Name, First Name, Middle Name, MRN, and Gender. A sidebar on the right contains a 'Utilities' menu with options like 'Analytics', 'Promote Patient Message', 'Interface Log', 'Interface Status', 'Abstractor Productivity Audit Report', 'Answer List', 'Device Lists', 'External Facilities', 'Licensed Facilities', 'Practitioners', 'Form Builder', and 'Views'.

The Interface status also shows if you have a **Connection** or **Failed Connection**, and the **Accepting Direction**, which means it's waiting on information.

Interface Status

Interface Engine

apiaccess

apiaccess

```

HostName : InterfaceVM01
Time : 07/06/2023 11:23
Start : 06/27/2023 22:27
Through : 07/06/2023 11:23
Received Messages : 1
Sent Messages : 0
Received Bytes : 120
Sent Bytes : 0
Checksum Errors : 0
Length Errors : 0
Application Errors : 0
Other Errors : 0
    
```

Interfaces

Name	Local	Remote	Direction	Start	Through	Received Messages	Se Me
apiaccess	*	*:5404	Accepting	06/27/2023 22:27	07/06/2023 11:23	1	0
apiaccess	10.1.10.4:52152	*:5404	Accepting	07/06/2023 11:23	07/06/2023 11:23	1	0
ADT	*	*:5405	Accepting	06/27/2023 22:27	07/06/2023 11:23	0	0
ADT	12.139.157.2:49746	*:5405	Accepting	06/28/2023 18:53	07/06/2023 11:23	0	0
ADT SFTP		C:\Users\CC_CMI\ADT*.xml	Connection	06/27/2023 22:27	07/06/2023 11:23	0	0
CCW Drop Interface		C:\Users\CC_CMI\CCW*.xml	Connection	06/27/2023 22:27	07/06/2023 11:23	0	0
McKesson-Change		C:\Users\CC_CMI\drop*.xml	Connection	06/27/2023 22:27	07/06/2023 11:23	0	0

Note – These two “apiaccess” interfaces are there by default and are expected, but do not reflect one of the site’s live interfaces to another system.

Interface Log

The **Interface Log** allows you to view messages that are coming into your system from your Interfaces such as the **ADT**. Enter a **Start** and **End Date** and select **Run Report**. This will pull up all the messages you received in that time frame.

**Double clicking on a row will highlight the row and clear the filter.*

Date	Interface ID	Log Message	Archived Message	Failures
07/05/2023 15:06	ADT	not found for update, message ignored	<input type="checkbox"/> Only Messages	<input type="checkbox"/> Only Failures
07/05/2023 15:06	ADT	[REDACTED]		
07/05/2023 15:06	ADT	Received 468812293 at 2023-07-05 20:06:24.692	View Message	
07/05/2023 15:06	ADT	not found for update, message ignored		
07/05/2023 15:06	ADT	[REDACTED]		
07/05/2023 15:06	ADT	Received 468812291 at 2023-07-05 20:06:24.437	View Message	
07/05/2023 15:06	ADT	not found for update, message ignored		
07/05/2023 15:06	ADT	[REDACTED]		
07/05/2023 15:06	ADT	Received 468812282 at 2023-07-05 20:06:24.050	View Message	
07/05/2023 15:06	ADT	not found for update, message ignored		
07/05/2023 15:06	ADT	[REDACTED]		
07/05/2023 15:06	ADT	Received 468812270 at 2023-07-05 20:06:23.748	View Message	
07/05/2023 15:06	ADT	not found for update, message ignored		
07/05/2023 15:06	ADT	[REDACTED]		
07/05/2023 15:06	ADT	#131355226019		
07/05/2023 15:06	ADT	Received 468812255 at 2023-07-05 20:06:23.248	View Message	

To view the whole ADT message, you can select **View Message** under **Archived Messages/Only Messages**.

```

MSH|^~\&|Epic|SHC|Apollo|SHC|20230705130619|S0094106|ADT^A08|468812282|P|2.3|||||
EVN|A31|20230705130619|REG_PAT_CHANGE|S0094106^CALDER^KAYLYNE^STANFORD HEALTH CARE^STANFORD HEALTH CARE|
PID|
PV1|1|O|
  
```

NCDR Maintenance

Periodically, you will receive emails from the NCDR saying you will need to update Dynamic Lists (Devices, Medications, etc.). To update these lists, simply hover over **Settings**, then select **NCDR Maintenance**, you will be able to update each registry by selecting the **Update** button.

Note – You don't have to update for multiple facilities. If you update one, it will update all facilities, BUT, you must update each registry.

Maintenance Connections

Maintenance Connections are what we use to monitor the application and the interfaces. The Maintenance Connections are only available to System Admins. Abstractors do not have access to this tab.

Interface ID	Connect Host	Connect Port
aplaccess	InterfaceVM01	5404

Security Manager

You can add permissions to your groups under Security Manager. For example, if you want your Power Abstractors to have the System Configuration Permission, you would select [System Configuration](#), [Save](#) it, and the Power Abstractors would have this permission when they logged back into the application. New users can be added to any group with the permissions they require as needed.

CardiacCare™ Search Patients go + New Patient Harvest/Export Utilities Settings Markette Stockton

Security Management / Group Security Settings

Group Security Settings

Groups

- CardiacCloud Support
- SEC-APP-CEDARON-ABS-Power**
- SEC-APP-CEDARON-ABS-Regular
- SEC-APP-CEDARON-ADMIN
- Users

SEC-APP-CEDARON-ABS-Power

Facilities

Permissions

Application Configuration	Export	Utilities	Other
<input type="checkbox"/> Act as the Interface Engine	<input checked="" type="checkbox"/> Data Completeness	<input checked="" type="checkbox"/> Create and Edit Practitioners and External Facilities	<input checked="" type="checkbox"/> Launch Analytics
<input type="checkbox"/> Allow machine login	<input checked="" type="checkbox"/> Harvest	<input checked="" type="checkbox"/> Delete Practitioners and external Facilities	<input checked="" type="checkbox"/> Create and Edit Data Forms
<input checked="" type="checkbox"/> Promote Message		<input checked="" type="checkbox"/> Edit Answer Lists	<input checked="" type="checkbox"/> Edit Code Values
<input checked="" type="checkbox"/> Security Manager		<input type="checkbox"/> Edit Licensed Facilities	<input type="checkbox"/> Edit Interface IDs
<input type="checkbox"/> System Configuration		<input checked="" type="checkbox"/> Change Facility Association	<input type="checkbox"/> View Interface Status
		<input checked="" type="checkbox"/> Issue Patients Data Form	
		<input checked="" type="checkbox"/> Licensing	

Reset Save

© 1991-2023 by Cedaron Medical, Inc. Last login: 07/07/2023 07:59 IP: masked

About

The about section under **Settings** allows you to see what version of CardiacCare you have. If you ever need to call our customer support team, they may ask you what version you have, and you will find this number at the very top next to CardiacCare.

go + New Patient Harvest/Export Utilities Settings

CardiacCare

License Details

Licensed To

Build Date
2023-06-29T11:48:48Z

Web Server Version
10.0.2360.10005

Commit Hash
6f11c128f00f0b6d3c27020ce4f1e679eb085774

App Server Version
10.0.2360.10005

Commit Hash
6f11c128f00f0b6d3c27020ce4f1e679eb085774

Data Access Factory
Cedaron.Repository.MSSQL.MSSQLDataAccessFactory

Data Access Version
10.0.2360.10005

Commit Hash
6f11c128f00f0b6d3c27020ce4f1e679eb085774

Database Version
10.0.2360.10005

License Expiration
17/14

Current User Count
17/14

Current Users
mstockton@cedaron.com

Licensed Facilities
2

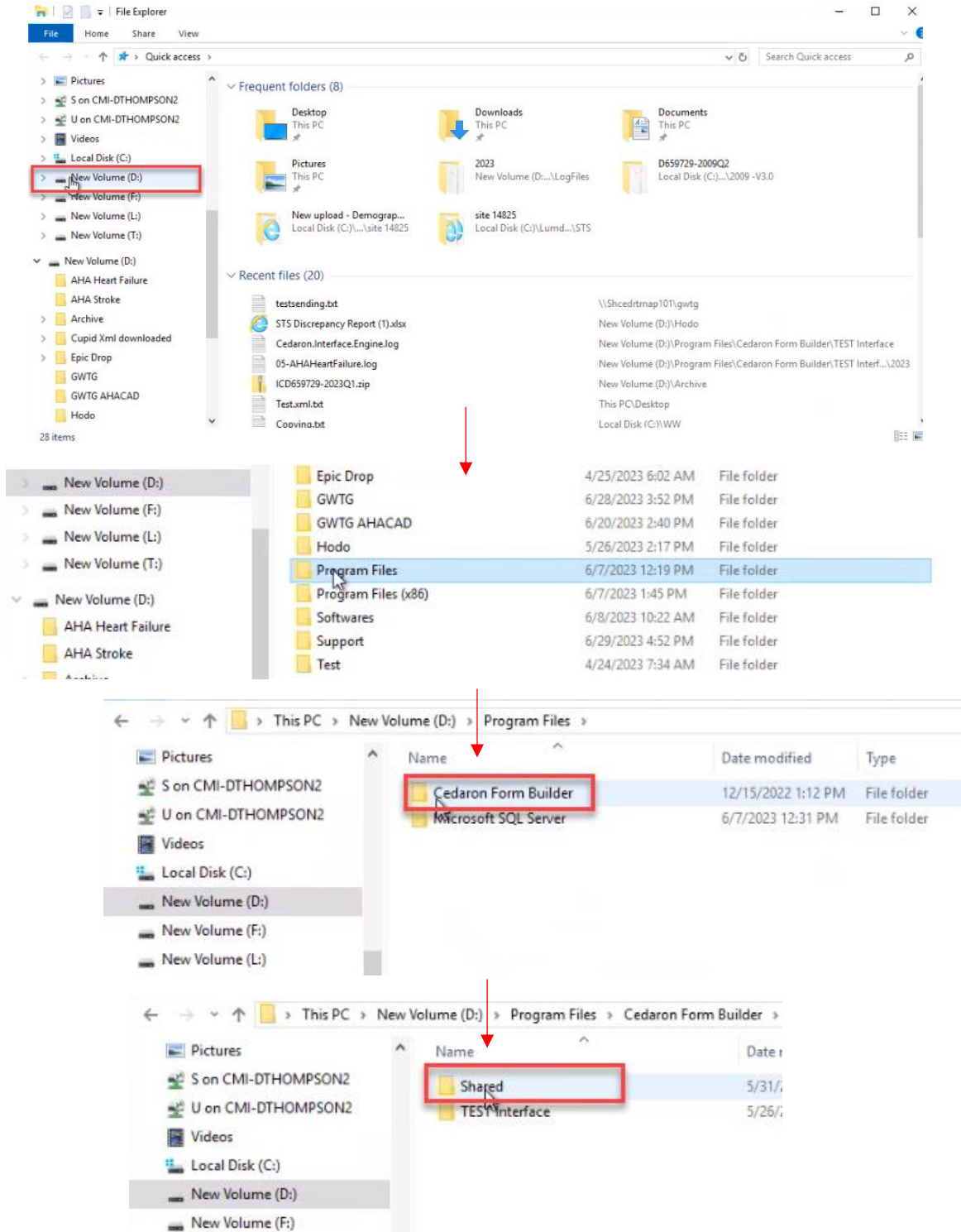
Current Hostname Hash (sho-test.cardiaccare.app)

Licensed Hostname Hashes

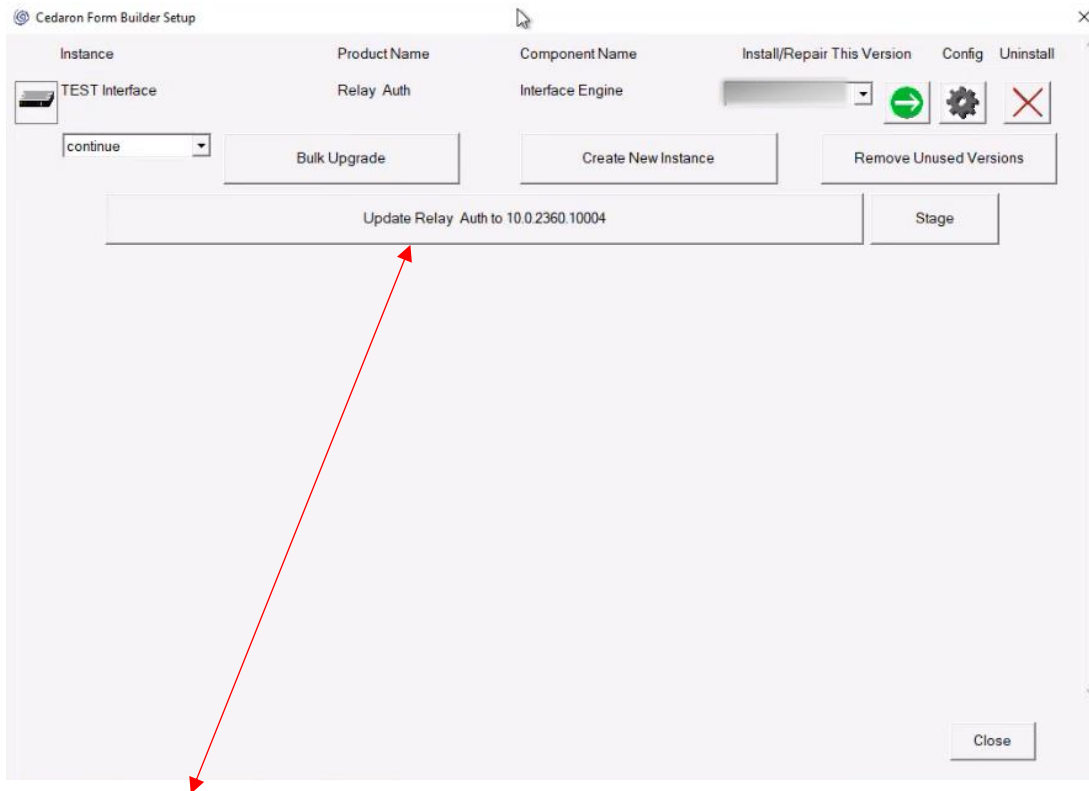
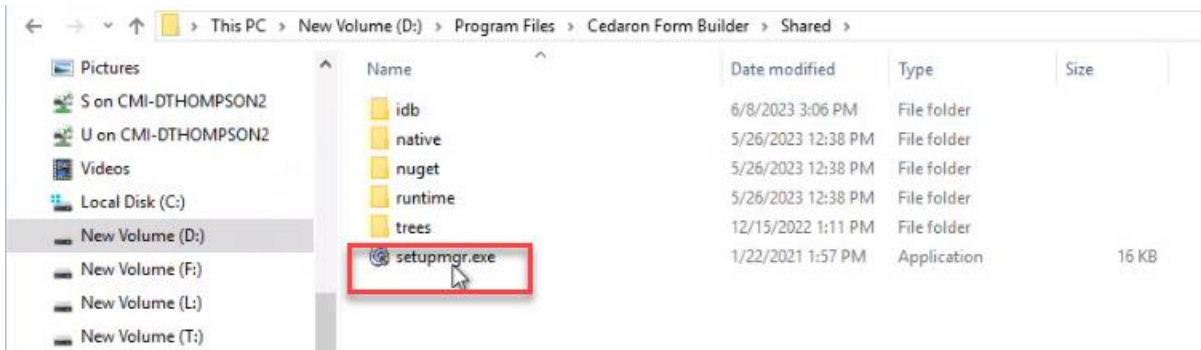
Note – You can also see the Current User Count and Current Users on the About page as well.

Server

On the server, depending on where your organization decides to store it, your application may be loaded on your D drive (D:) under Program Files, in the Cedaron Form Builder folder, into the Shared Directory.

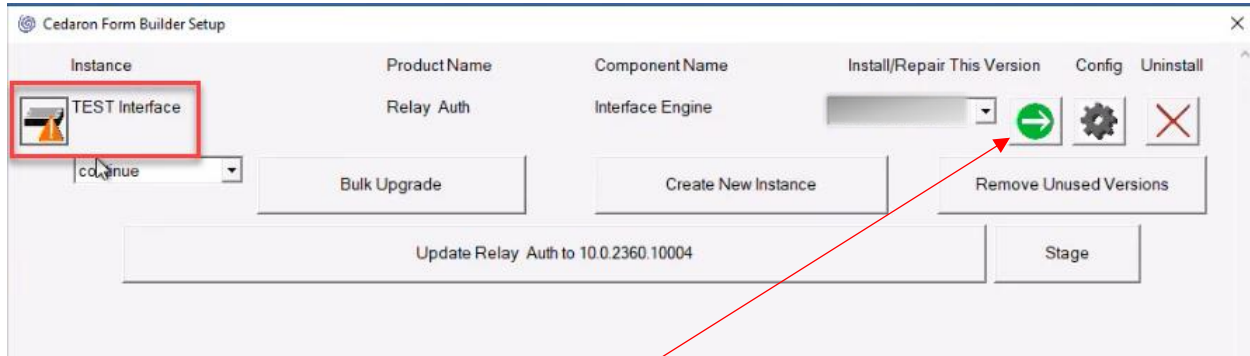


You would then select [SetupMgr.exe](#) to enter the [Cedaron Form Builder Setup](#).

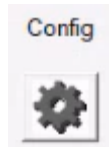


If you select [Update Relay](#), it will not kick users out of the application, it will just pause the application from receiving new data, but that data will queue up on the sending side so it will just take an extra minute or so to receive it. **Note** – This feature is specifically for hosted CardiacCare customers. On-Premise CardiacCare customers will look very similar, but when they click the “[Update Relay](#)” it will temporarily take down the application for a few minutes while the update completes, instead of just queuing up interface messages.

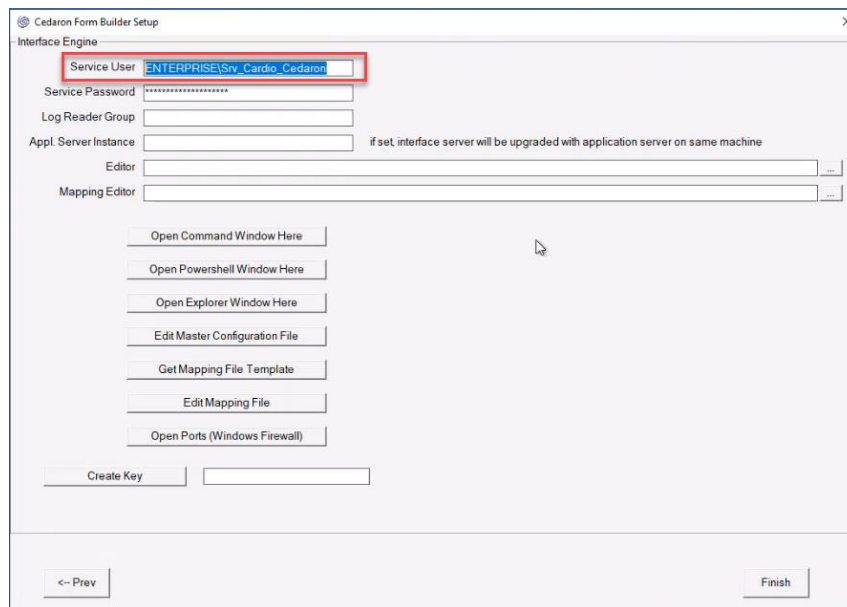
To pause the application to troubleshoot or test, select the TEST Interface button, an orange icon will appear showing it to be paused temporarily. Select it again to turn it back on. Cedaron periodically sends out emails prompting you to update your relay server. When this happens, simply select the Update Relay button, and this will update your application within a few minutes.



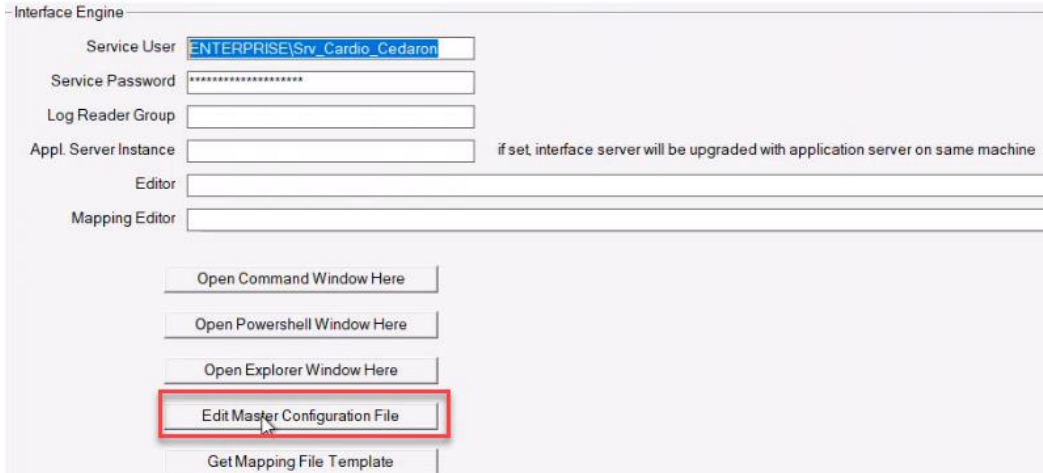
To restart the Cedaron Service, select the green and white arrow and it will recycle the service.



By clicking on the Config Icon it will show you the Service User that is running the application.



Selecting [Edit Master Configuration File](#) brings up your Configuration File.



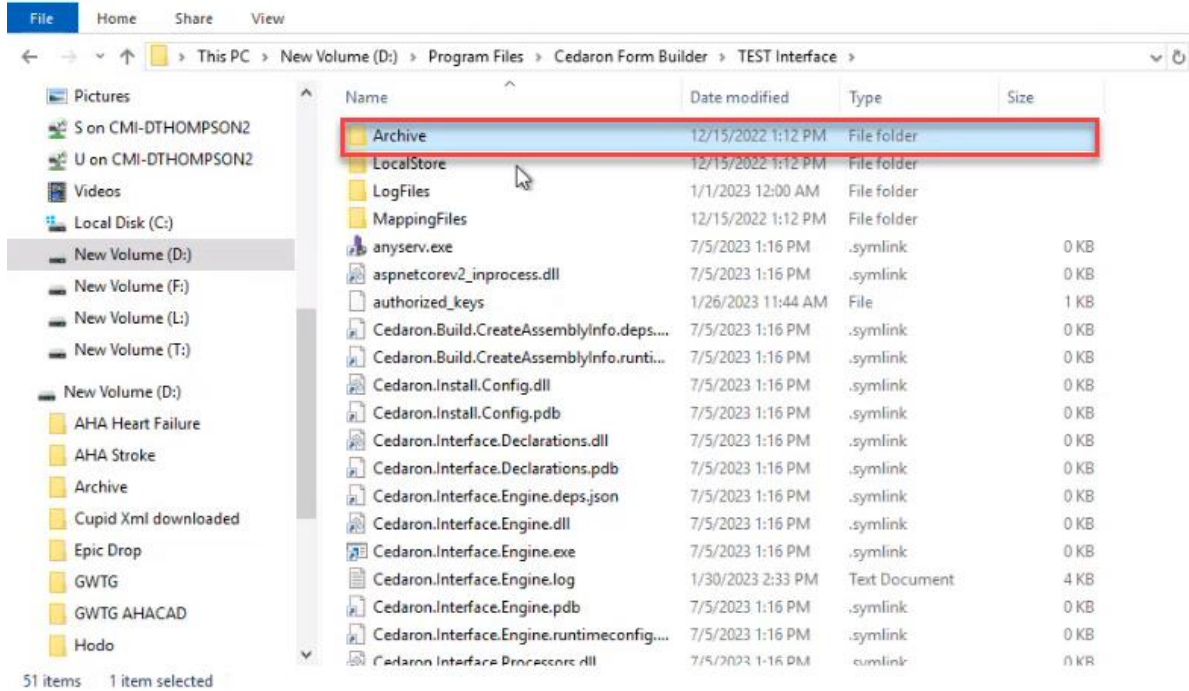
The configuration file is where you can see different ports and drop locations.



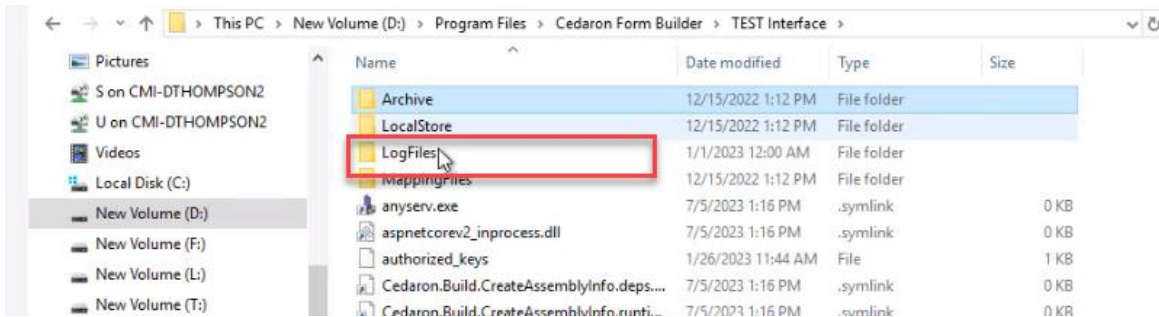
Troubleshooting the Interface

To access the [Test Interface](#), you would follow the trail of the D Drive, Program File, Cedaron Form Builder, then select Test Interface.

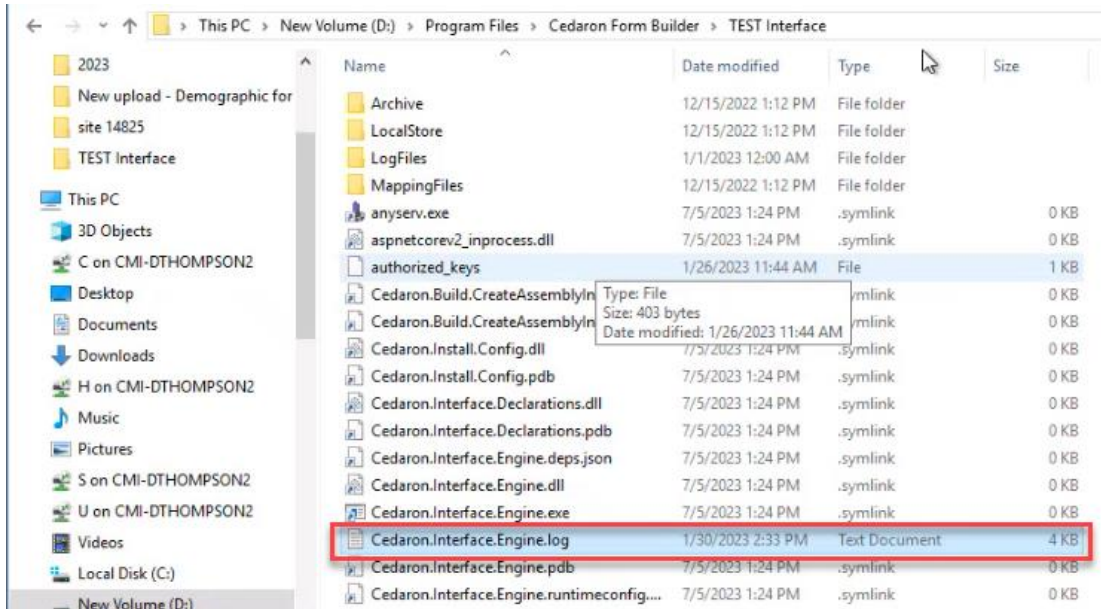
Here, you will find your Archive folder where messages are stored as they get passed through.



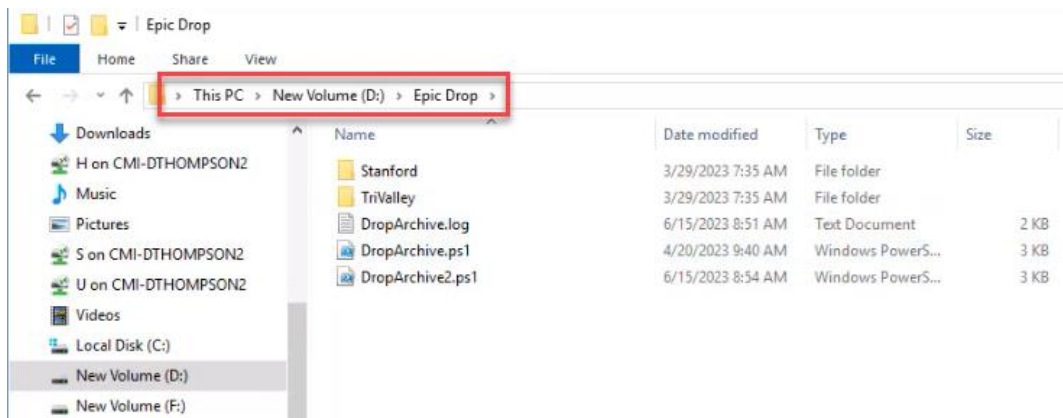
The Log Files show all the different messages or errors that come through.



The Interface.Engine.log is also an option for you to look at. If there are no messages in this log, that means it's working. You will only see messages that fail. This may be a good option to look at when you are troubleshooting.



If you use an Epic or other file drop interface, you can watch the files enter and exit this folder location before they are transferred to the Archive folder.



Helpful Hints

- Groups are added to the CardiacCare application not users. You can add groups at any time, just make sure the syntax is the same.
- You can add and remove permissions to a group at any time. Permission changes will not come into effect until a user logs off and back on.
- If you are behind on running an update, when you finally do run it, it will run all the previous updates you missed all at once.