

# Contents

Interface Status	2
Interface Log	3
NCDR Maintenance	3
Maintenance Connections	4
Security Manager	4
About	5
Server	6
Troubleshooting the Interface	9
Helpful Hints	11



# Admin Training for CardiacCare

#### **Interface Status**

The Interface Status tells you if you are accepting messages or if your interface is down. It also shows the interfaces you have up and running.

SardiacCare™	Search Patients		go + New	Patient					Harvest/Export -	Utilities <del>-</del>
Patient Sea	rch	Showing	Recently Viewed	Patients(show search results	)				Analytics	
Search By			Last Name	First Nam	ne Midd	lle Name	MRN	Gender	Promote Patien	t Message
Patient Name	×								Interface Log	
Search Text		>	Doe	John			10445587	Male	Interface Status	
		>	King	Joe	Midd	leNameTEST	1234567B	Male	Abstractor Prod	uctivity
Patient Type		>	234234	234234			3434234		Audit Report	
All Patients		>	AARON	CARIDAD	here	is my name again	666464	Unknown	Answer List	
Data Form		>	ACOSTA	SILAS	j		0377636	1	Device Lists	
All Data Forms		>	Corton	Angelo			05241992	Male	External Facilitie	es ies
		>	Test	Another			12345671		Practitioners	
Facility		>	Stocking	Mary			12345678	Female		
All Facilities	×	>	Tests	Tester			1234567A	Male	Form Builder	
		>	ABRAMS	SHAYI A	testin	a middle name	663767	Female	views	

The Interface status also shows if you have a Connection or Failed Connection, and the Accepting Direction, which means it's waiting on information.





## **Interface Log**

The Interface Log allows you to view messages that are coming into your system from your Interfaces such as the ADT. Enter a Start and End Date and select Run Report. This will pull up all the messages you received in that time frame.

	Start	Date	07/03/2023			15:06			
	End	Date	07/07/2023			15:06			
	Interfa	ce ID		Run Report	1				
Date a	Interface ID	Log Me	essage		-	*Doubl	le clic Arc	king on a row will hi chived Message Only Messages	ghlight the row and clear th Failures
Pr	revious	F	Page	1		of 129			Next
07/05/2023 15:06	ADT	not fou	nd for update, mes	sage ignored					
07/05/2023 15:06	ADT								
07/05/2023 15:06	ADT	Receiv	ed 468812293 at 2	023-07-05 20:06:	24.692		Vie	w Message	
07/05/2023 15:06	ADT	not fou	nd for update, mes	sage ignored					
07/05/2023 15:06	ADT								
07/05/2023 15:06	ADT	Receiv	ed 468812291 at 2	023-07-05 20:06:1	24.437		Vie	w Message	
07/05/2023 15:06	ADT	not fou	nd for update, mes	sage ignored					
07/05/2023 15:06	ADT								
07/05/2023 15:06	ADT	Receiv	ed 468812282 at 2	023-07-05 20:06:1	24.050		Vie	w Message	
07/05/2023 15:06	ADT	not fou	nd for update, mes	sage ignored				0	4
07/05/2023 15:06	ADT								
07/05/2023 15:06	ADT	Receiv	ed 468812270 at 2	023-07-05 20:06:	23.748		Vie	w Message	
07/05/2023 15:06	ADT	not fou	nd for update, mes	sage ignored					
07/05/2023 15:06	ADT	#13135	55226019						
07/05/2023 15:06	ADT	Receiv	ed 468812255 at 2	023-07-05 20:06:	23.248		Vie	w Message	

To view the whole ADT message, you can select View Message under Archived Messages/Only Messages.

	×
15H ^~\& Epic   SHC   Apollo   SHC   20230705130619   50094106   ADT^A08   468812282   P   2.3	
WI A31 20230705130619 REG_PAT_CHANGE S0094106 CALDER KAYLYNE STANFORD HEALTH CARESTANFORD HEALTH CARE	
V110 ~~~~~~~	
<	+

#### **NCDR Maintenance**

Periodically, you will receive emails from the NCDR saying you will need to update Dynamic Lists (Devices, Medications, etc.). To update these lists, simply hover over Settings, then select NCDR Maintenance, you will be able to update each registry by selecting the Update button.



CardiacCare™ Search Patients	go + New Patient		На	rvest/Export	r Utilities <del>-</del>	Settings <del>-</del>
	NCDR Maintenance			AHA/G NCDR STS D	WTG CAD Versik Maintenance evices Configura	on Upgrade tion
	Registries AFIb CathPCI	Participants Alpha Hospital (43333)		Mainter Securit System About	nance Connectio y Manager n Settings	ns
Note – You don't have	Chest Pain MI EP Device Implant / ICD	Registry Configuration	( rout			_
acilities. If you update	IMPACT PVI	Default Unit for Dose Area	(unspecified)	] -]		
incilities, BUT, you must	TVT	SAQ & Rose Dyspnea Questionnaire Enabled		J		
		Auxiliary COVID-19 Dataset Enabled Auxiliary Shockwave Dataset Enabled				
			Save			
,		Update Dynamic Lists (Devices, Medication Update Method:	<ul> <li>® Cloud-based ○ File-based</li> </ul>			
		[	▲ Update			

#### **Maintenance Connections**

Maintenance Connections are what we use to monitor the application and the interfaces. The Maintenance Connections are only available to System Admins. Abstractors do not have access to this tab.

CardiacCare™	Search Patients	go	+ New Patient						Harves	st/Export → Utilities →	Settings <del>-</del>
		Ма	intenanc	e Connecti	ons	5		Add Maintenance	Conn	AHA/GWTG CAD Vers NCDR Maintenance STS Devices Configura	ion Upgrade ation
		Inte	face ID		1E	Connect Host	\$ Connect Port	\$	-	Maintenance Connection	ons
		apia	ccess			InterfaceVM01	5404		Ø	System Settings About	

#### **Security Manager**

You can add permissions to your groups under Security Manager. For example, if you want your Power Abstractors to have the System Configuration Permission, you would select System Configuration, Save it, and the Power Abstractors would have this permission when they logged back into the application. New users can be added to any group with the permissions they require as needed.



CardiacCare™ Search Patients	go + New Patient				Harvest/Ex	xport - Utilities -	Settings •	Marlette Stockton
	Security Management / Group Security Setting	<sup>15</sup>			AH NG ST	HA/GWTG CAD Versi CDR Maintenance TS Devices Configura aintenance Connectik	ion Upgrade ition	
	Groups CardiacCloud Support	SEC-APP-CEDARON-ABS	3-Power		So Sy At	ecurity Manager ystem Settings bout		
	SEC-APP-CEDARON-ABS-Power SEC-APP-CEDARON-ABS- Regular SEC-APP-CEDARON-ADMIN	Application Configuration	Perm Export	nissions Utilities Create and Edit Practitioners and External	Other	<b>O</b>		
	Users	Allow machine login  Fromote Message  Security Manager  System Configuration		Facilities ●       ■ Delete Practitioners and external Facilities ●       ■ Edit Answer Lists ●       ■ Edit Licensed Facility       ■ Got Licensed Facility       Association ●       ■ Issue Patients Data       Form ●       ■ Licensing ●	Carl Create and Edit D Forms © Edit Lode Values Edit Interface IDS View Interface Sta	ena		
		Patient Related       ☑ Create Patient ●       ☑ Delete Patient ●       ☑ Edit Patient Data ●       ☑ Edit Patient Data All       Facilites ●       ☑ Edit Patient IDs ●       ☑ Lock ●	Patient Tree Create Episode @ Create Visit @ Delete Episode @ Delete Visit @ Delete Visit @ Delete Visit @					
		<ul> <li>Permanently Delete</li> <li>Patient Object @</li> <li>View Patient Data @</li> <li>View Patient Data All</li> <li>Facilities @</li> </ul>	Đ					,
			Reset	Save				
		© 1991-20	23 by Cedaron Medical, Inc				Last login: 07	/07/2023 07:59 IP: masked

#### About

The about section under Settings allows you to see what version of CardiacCare you have. If you ever need to call our customer support team, they may ask you what version you have, and you will find this number at the very top next to CardiacCare.





#### Server

On the server, depending on where your organization decides to store it, your application may be loaded on your D drive (D:) under Program Files, in the Cedaron Form Builder folder, into the Shared Directory.





You would then select SetupMgr.exe to enter the Cedaron Form Builder Setup.



If you select Update Relay, it will not kick users out of the application, it will just pause the application from receiving new data, but that data will que up on the sending side so it will just take an extra minute or so to receive it. **Note** – This feature is specifically for hosted CardiacCare customers. On-Premise CardiacCare customers will look very similar, but when they click the "Update Relay" it will temporarily take down the application for a few minutes while the update completes, instead of just queuing up interface messages.



To pause the application to troubleshoot or test, select the TEST Interface button, an orange icon will appear showing it to be paused temporarily. Select it again to turn it back on. Cedaron periodically sends out emails prompting you to update your relay server. When this happens, simply select the Update Relay button, and this will update your application within a few minutes.

log Cedaron Form Builder Setup						×
Instance	ProductName	Component Name	Install/Repair This Version	Config	Uninstall	^
TEST Interface	Relay Auth	Interface Engine		*	×	
co jinue	Bulk Upgrade	Create New Instance	Remove U	nused Ver	sions	
	Update Relay At	uth to 10.0.2360.10004	s	itage		

To restart the Cedaron Service, select the green and white arrow and it will recycle the service.



By clicking on the Config Icon

It will show you the Service User that is running the application.

Cedaron Form Builder S	Setup		
Service User	ENTERPRISE\Srv_Cardio_Cedaron		
Service Password	*****	1	
Log Reader Group		]	
Appl. Server Instance		if set, interface server will be upgraded with application server on same machine	
Editor			
Mapping Editor			
_	Open Command Window Here	5	
	Open Powershell Window Here		
	Open Explorer Window Here		
	Edit Master Configuration File		
	Get Mapping File Template		
	Edit Mapping File		
	Open Ports (Windows Firewall)		
0			
Create Ke	y		
		F-11	1
< Frev		Pinish	· · · ·

Selecting Edit Master Configuration File brings up your Configuration File.



Service User	ENTERPRISE\Srv_Cardio_Cedaron	
Service Password	*****	
Log Reader Group		
Appl. Server Instance		if set, interface server will be upgraded with application server on same machine
Editor		
Mapping Editor		
	Open Command Window Here	
	Open Powershell Window Here	
	Open Explorer Window Here	
	Edit Master Configuration File	

The configuration file is where you can see different ports and drop locations.



### **Troubleshooting the Interface**

To access the Test Interface, you would follow the trail of the D Drive, Program File, Cedaron Form Builder, then select Test Interface.

Here, you will find your Archive folder where messages are stored as they get passed through.

Pictures			inder a resi interrace	>	
	^	Name	Date modified	Туре	Size
S on CMI-DTHOMPSON2		Archive	12/15/2022 1:12 PM	File folder	
U on CMI-DTHOMPSON2		LocalStore	12/15/2022 1:12 PM	File folder	
Videos		LogFiles	1/1/2023 12:00 AM	File folder	
Local Disk (C:)		MappingFiles	12/15/2022 1:12 PM	File folder	
New Volume (D:)		🍌 anyserv.exe	7/5/2023 1:16 PM	.symlink	0 KB
New Volume (Er)		aspnetcorev2_inprocess.dll	7/5/2023 1:16 PM	.symlink	0 KB
New Volume (F.)		authorized_keys	1/26/2023 11:44 AM	File	1 KB
New Volume (L:)		Cedaron.Build.CreateAssemblyInfo.deps	7/5/2023 1:16 PM	.symlink	0 KB
New Volume (T:)		Cedaron.Build.CreateAssemblyInfo.runti	7/5/2023 1:16 PM	.symlink	0 KB
New Volume (D:)		Cedaron.Install.Config.dll	7/5/2023 1:16 PM	.symlink	0 KB
AHA Heart Failure		Cedaron.Install.Config.pdb	7/5/2023 1:16 PM	.symlink	0 KB
		Cedaron.Interface.Declarations.dll	7/5/2023 1:16 PM	.symlink	0 KB
AHA Stroke		Cedaron.Interface.Declarations.pdb	7/5/2023 1:16 PM	.symlink	0 KB
Archive		Cedaron.Interface.Engine.deps.json	7/5/2023 1:16 PM	.symlink	0 KB
Cupid Xml downloaded		Cedaron.Interface.Engine.dll	7/5/2023 1:16 PM	.symlink	0 KB
Epic Drop		📧 Cedaron.Interface.Engine.exe	7/5/2023 1:16 PM	.symlink	0 KB
GWTG		Cedaron.Interface.Engine.log	1/30/2023 2:33 PM	Text Document	4 KB
GWTG AHACAD		📄 Cedaron.Interface.Engine.pdb	7/5/2023 1:16 PM	symlink	0 KB
Hede		Cedaron.Interface.Engine.runtimeconfig	7/5/2023 1:16 PM	.symlink	0 KB

The Log Files show all the different messages or errors that come through.



The Interface.Engine.log is also an option for you to look at. If there are no messages in this log, that means it's working. You will only see messages that fail. This may be a good option to look at when you are troubleshooting.



2023	Name	Date modified	Туре	Size
New upload - Demographic for	Archive	12/15/2022 1:12 PM	File folder	
site 14825	LocalStore	12/15/2022 1:12 PM	File folder	
TEST Interface	LogFiles	1/1/2023 12:00 AM	File folder	
	MappingFiles	12/15/2022 1:12 PM	File folder	
This PC	Anyserv.exe	7/5/2023 1:24 PM	.symlink	0 K
3D Objects	aspnetcorev2_inprocess.dll	7/5/2023 1:24 PM	.symlink	0 K
C on CMI-DTHOMPSON2	authorized_keys	1/26/2023 11:44 AM	File	1 K
Desktop	Cedaron.Build.CreateAssemblyIn Type: F	īle	mlink	0 K
Documents	Cedaron.Build.CreateAssemblyIn	)3 bytes vodified: 1/26/2023 11:44 /	M mlink	0 K
- Downloads	Cedaron.Install.Config.dll	1/5/2023 1:24 PM	symlink	0 K
H on CMI-DTHOMPSON2	Cedaron.Install.Config.pdb	7/5/2023 1:24 PM	.symlink	0 K
h Music	Cedaron.Interface.Declarations.dll	7/5/2023 1:24 PM	.symlink	0 K
a wase	Cedaron.Interface.Declarations.pdb	7/5/2023 1:24 PM	.symlink	0 K
Pictures	Cedaron.Interface.Engine.deps.json	7/5/2023 1:24 PM	.symlink	O K
S on CMI-DTHOMPSON2	Cedaron.Interface.Engine.dll	7/5/2023 1:24 PM	.symlink	0 K
U on CMI-DTHOMPSON2	Cedaron.Interface.Engine.exe	7/5/2023 1:24 PM	.symlink	0 K
Videos	Cedaron.Interface.Engine.log	1/30/2023 2:33 PM	Text Document	4 K
Local Disk (C:)	2 Cedaron.Interface.Engine.pdb	7/5/2023 1:24 PM	symlink	0 K
New Volume (D:)	Cedaron.Interface.Engine.runtimeconfig.	7/5/2023 1:24 PM	.symlink	0 K

If you use an Epic or other file drop interface, you can watch the files enter and exit this folder location before they are transferred to the Archive folder.



# **Helpful Hints**

- Groups are added to the CardiacCare application not users. You can add groups at any time, just make sure the syntax is the same.
- You can add and remove permissions to a group at any time. Permission changes will not come into effect until a user logs off and back on.
- If you are behind on running an update, when you finally do run it, it will run all the previous updates you missed all at once.